

CISTERA NETWORKS® DEPLOYS FIRST LMR CONNECT™ SOLUTION FOR DISTRICT OF SQUAMISH BC

Cistera Networks, the leading provider of advanced IP phone application platforms and engines in the Enterprise VoIP Telephony environment, today announced that it has completed installation of the IPT deployment that includes its LMRConnect™ application engine for integrating two-way radios to an Internet Protocol Telephony (IPT) installation.

The District of Squamish in British Columbia selected the Cistera solution to facilitate communications between emergency responders. Squamish, which is located between Vancouver and Whistler, and considers itself the outdoor recreation capital of Canada, needed a way for the Emergency Operations Centre to coordinate the response of ambulance, fire, Public Works, SAR teams, and police to emergencies. They added the LMRConnect and Cistera's broadcasting application Rapid-Broadcast™ to their deployment of a Cisco CallManager IPT solution so that on an as-needed basis, the emergency operations center can immediately enable communications between all responders.

"Adding the Cistera products for linking two-radios to our Cisco IP phone system seemed to be the next logical step to leverage the power and flexibility of IPT," said Garry Broeckling, Chief Technology Officer for the District of Squamish. "Not only does this set-up allow us to coordinate and link radio traffic throughout the district, we have found in some cases we were able to use Cisco phones instead of adding the expensive radios in stationary sites."

"We have had a lot of interest in this product from governments and emergency responders," commented Greg Royal, Cistera's CEO. "Everyone has heard about recent disasters in which communications broke down. With the LMRConnect or the stand-alone LMR Appliance, TM users of two-way radios are no longer limited to communicating via a designated frequency. With just a couple of computer keystrokes, the Emergency Operations Administrator can link all radio frequencies and IP telephones to improve communications and enhance the performance of all emergency responders."

The award-winning Cistera ConvergenceServer™ is one of the industry's most comprehensive delivery platform for providing a robust and scalable solution that adds features and functionality to a communications environment. Each Cistera ConvergenceServer comes equipped with the full range of Cistera application engines, making installation and expansion a simple, straightforward process. The platform's broad portfolio of virtualized application services enables users to improve satisfaction, increase productivity and collaboration as well as provide a safer environment. Based on open standards and a proven server technology foundation, the Cistera ConvergenceServer's single unified administration lowers the total cost of ownership of a full-featured communications solution.

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